

Student Remote Delivery Engagement Terms

Approved 11/12/2020

1. Designate a distraction free area to attend the class from that is free from background noise, other people, or other things that will distract your attention from the class.
2. You must not engage in any behavior that may distract other students such as (but not limited to) eating, smoking, vaping, excessive movement or walking with your camera, and unnecessary chats during class. Virtual backgrounds may not be used.
3. Have a webcam with a working microphone and continuous video feed. Your video feed must be clear enough that the instructor and moderator can see your face at all times.
4. Cell phones may not be used to connect to the virtual classroom and cell phone use is prohibited during classroom instruction.
5. Test your equipment and technology with the provider prior to the start of class. A reliable internet connection with sufficient bandwidth is required.
6. Attend 100% of the course as outlined in the IREC Attendance Policy.
7. Actively engage during all sessions and respond to all questions, polls and prompts from the instructor and moderator. If you fail to respond to prompts during the class, you may be required to provide justification for why you missed the prompt.
8. Maintain a professional demeanor and engage in professional behavior during classroom instruction.
9. Interact with other individuals in a way that promotes and enhances learning for all.
10. For prelicense students, you must keep confidential any test questions or information learned during the exam. You may not discuss the final exam questions with any other individual other than the course instructor or provider.

Minimum System Requirements for Dearborn RE Campus as of 4/6/2020

- System requirements
 - An internet connection – broadband wired or wireless (3G or 4G/LTE)
 - Speakers and a microphone – built-in or USB plug-in or wireless Bluetooth
 - A webcam or HD webcam - built-in or USB plug-in
- Computers with operating system:
 - Windows 7—Windows 10
 - macOS 10.4 (Mojave)—10.5 (Catalina)
- Mobile devices (must use a tablet, and not a cell phone)
 - iOS 9 or later
 - Internet connection:
 - 3G connection or better
 - Wi-Fi recommended for VoIP audio and video
 - minimum iPad 2
 - preferred minimum iPad Air
 - Recommended that iPad users download HTML5Meeting for best experience
- Android 4.1 (Ice Cream Sandwich) or later
 - Internet connection:
 - 3G connection or better
 - Wi-Fi recommended for VoIP audio and video
- Bandwidth:
 - 500kbps per each video feed
 - 500kbps for screen sharing
 - Internet connection 1 Mbps or better: broadband recommended

*Minimum requirements depend on the number of video feeds.
- Recommended browsers:
 - Chrome, Firefox, Safari, and Edge will work without plug-ins
 - With plug-ins, Internet Explorer 11 will work

Minimum System Requirements for Zoom Pro as of 04/06/2020

- System requirements
 - An internet connection – broadband wired or wireless (3G or 4G/LTE)
 - Speakers and a microphone – built-in or USB plug-in or wireless Bluetooth
 - A webcam or HD webcam - built-in or USB plug-in
 - Or, a HD cam or HD camcorder with video capture card
- Supported tablet and mobile devices (must not use a cell phone)
 - Surface PRO 2 or higher running Win 8.1 or higher
Note: For tablets running Windows 10, they must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.
 - iOS and Android devices
 - Blackberry devices
- Supported browsers
 - Windows: IE 11+, Edge 12+, Firefox 27+, Chrome 30+
 - Mac: Safari 7+, Firefox 27+, Chrome 30+
 - Linux: Firefox 27+, Chrome 30+
- Bandwidth requirements
 - The bandwidth used by Zoom will be optimized for the best experience based on the participants' network. It will automatically adjust for 3G, Wi-Fi or Wired environments.
 - Sending and receiving video feed: 1080p HD video requires 3.0 Mbps (up/down)
 - For audio VoIP: 60-80kbps
 - For Zoom Phone: 60-100kbps